



Testimonial

Pure Drain Defender is a biological drain cleaning product that utilizes live bacteria to clean drains and floors, in contrast to other enzyme cleaners that rely upon chemicals to breakdown the grease, oils, etc. I am amazed at the process in which these Pure Drain Defender products work; they destroy the food source of the troublesome fruit flies and drain flies. They dissolve the drain scum into water and carbon dioxide, and when there is no longer any grease/oil for the bacteria to “eat”, the fruit and drain flies are eliminated. Moreover, the products leave a fresh clean scent. I’d like to talk now about the specific application of the products that we use.

UltraFloor DEFENDER – We normally deck brush the service lines and back of house floors every two days. Even after deck brushing, the floors and grout did not look clean; there was still a film on the ceramic tiles. However, upon using UltraFloor DEFENDER the first time, the floors actually looked spotless and even have a bit of a clean shine; not a wax shine...just a clean non-film glow. This was a truly good feeling. Deck brushing was even easier, as the dirt, grease, and grime just rolled off the floor with very little effort. This product actually makes the deck brushing process more efficient and more effective. In addition, the black bacteria in the grout lines disappeared after one month of using the floor cleaner.

Beverage Tray DEFENDER – Thinking back about four or five years ago we had a problem with our soda fountain drain being clogged with mold. We called the Pepsi representative and he snaked out the drain line with another smaller plastic drain hose, and left the hose for us just in case the problem returned. So I started a nightly ritual of flushing the drain with hot sanitizer water. The problem is that everyone has to follow through with doing this; otherwise, the problem returns. In this case, the problem arose when the drain line clogged with mold, and flying pests had a new food source. However, with the Beverage Tray DEFENDER, all we need to do is place a blue tablet in the bottom of the tray and allow the usual liquid from the soda fountain to dissolve the tablet. The drain line will then stay free from clogs, taking away the food source from the flying pests. Again, it’s the efficiency of this product that is so effective. Every one to two weeks, you place one to two tablets in the beverage tray and the drain line self-cleans. It has not been clogged since we started using the Beverage Tray DEFENDER.

SODA NOZZLE DEFENDER – Finally! A chemical - free product to clean our soda fountain nozzles and diffusers. There has always been confusion over the proper procedure of this activity. Hot water? It may dissolve the sugars from the nozzles, but not the hardened syrups. The SODA NOZZLE DEFENDER is safe and easy to use for all the employees at the closing of each day. This product eliminates the guessing game, and is great to use in a spray bottle to clean the entire outside of the soda fountain machine.

Sink DEFENDER! -- cannot stress enough about the importance of cleaning our hand washing sink drains.

This process is equally important as sanitizing our restroom doors and handles. We've never had a product that would passively accomplish the task of drain cleaning until now. This product accomplishes the task of ensuring that our flying pests do not find any nourishment within our system of water displacement.

FloorSink DEFENDER – This small puck device is so simple to use – just drop it in the floor sink, and it works all by itself. The nasty odors and clogging are finally removed. Using two of these pucks per month works perfectly for us.

Fruit Fly Fighter and Outbreak DEFENDER – Fruit Fly Fighter is great for usage in hard to reach places, such as the drain pipes under the sinks and dishwasher. We sprayed this product in the drains to eliminate the fruit flies, and we also noticed that it gets rid of the grease, oils, and fats. We also sprayed this product to clean our mop heads to ensure our flying pests gain no sustenance from these as well. Outbreak DEFENDER is a food safe product that can be used when an outbreak occurs – just spray the fruit flies and they land on the floor.

In summary, Pure Drain Defender products help us maintain the back line so that we can focus more attention on the front line. By using these products, we can be confident that our floors, drains, and equipment (soda fountain machine) are not breeding places for our flying pests, and are cleansed properly of grease, oils, and fats. We can then allocate more attention and focus on attending to our customers. These products are a win-win solution. They increase our effectiveness of dealing with clogging drains and foul odors caused by bacteria, they increase our operating efficiency of maintaining our café, and they increase our efficacy of maintaining our high standard of customer service.

This testimonial completed by Dave Semans, Associate Trainer for PR Restaurants, LLC, and Dawn Clement Café manager franchisee of Panera Bread Cafes, while in employment at the South Portland, Maine Café #3408.